



American Association of Healthcare Administrative Management
Greater Florida Buccaneer Chapter

Dear Member,

Our Chapter has remained the leader in excellence. This is demonstrated by having won many consecutive **Chapter Excellence awards**. Additionally, our chapter has one of the highest numbers of **certified members**. These distinctions could only be achieved through the support and excellence of our membership. As part of our **commitment to excellence**, we will be offering an **intensive study course** for those members who wish to sit for the Certified Patient Accounts Manager (CPAM) and Certified Clinic Account Manager (CCAM) Examinations in the Spring of 2011.

Our industry has survived dramatic changes during the last two decades. Patient Accounting has been impacted significantly by these changes. These changes continually require greater skill and competency in Patient Accounts Management.

Healthcare executives are seeking the best among Patient Account Managers and the CPAM and CCAM certifications can distinguish you as among the elite. The CPAM and CCAM designations are widely recognized as measuring competence and excellence. **By pursuing certification you demonstrate your commitment to excellence.**

The requirements to sit for the certification exams are to:

- Be a member in good standing with National AAHAM prior to the application deadline date
- Have a minimum of four years experience in a healthcare related field or a two-year degree plus two years experience in healthcare.

Now is the time to make your commitment to your career and profession. The Certification process will set you apart from others. We all value the level of excellence our chapter has achieved. **Be a part of that excellence by pursuing certification.**

Enclosed is a schedule of review sessions. **The first review session will be held on February 10,2011. The deadline to register for the Spring 2011 exam is March 1,2011. Complete certification information and applications are available online at www.aaham.org.**

If you are interested in certification review, **please email Tony DeBenedictis or Donna Hand at clientservices@millrs.com** prior to January 31,2011.

Invest in your future now

Certified Patient Accounts Manager (CPAM) Spring 2011 Review Sessions

Date	Session Times	Location	Topics
February 10	10:00am - 2:00pm	Florida Hospital Association 307 Park Lake Circle Orlando, FL	Patient Access
February 24	10:00am - 2:00pm	Florida Hospital Association 307 Park Lake Circle Orlando, FL	Billing
March 10	10:00am - 2:00pm	Florida Hospital Association 307 Park Lake Circle Orlando, FL	Credit & Collections
March 24	10:00am - 2:00pm	Florida Hospital Association 307 Park Lake Circle Orlando, FL	Revenue Cycle Mgmt

Please Note the Application Deadline - Applications must be received by National AAHAM by March 1,2011

Complete certification information and applications are available online at
www.aaham.org

**Please email or call Tony DeBenedictis or Donna Hand by January 31,2011
if you would like to attend the review sessions**

Email: clientservices@millrs.com ***** Phone: (813) 876-4944

**Florida Hospital Association, 307 Park Lake Circle,
Orlando, FL (407) 841-6230**

Directions:

Traveling East on I4, take Amelia Street Exit #41. Take Garland north to Colonial Drive. Go Right (east) on Colonial (Hwy 50) and left (north) on Highland Avenue to Park Lake Circle.

Traveling West on I4, take Colonial Drive Exit # 41 (Hwy 50). Make a left on Colonial (east) and another left (north) on Highland Avenue to Park Lake Circle.