



**AAHAM Greater Florida Buccaneer Chapter**  
*Buc Bytes “HOT TOPIC” Update - November 2010*

Greetings fellow AAHAM Florida Buccaneer’s! We hope you enjoy the features in our AAHAM Florida Buccaneer “HOT TOPIC” Update which includes:  
*Fall Update Education Event on November 12<sup>th</sup>, Medicare Update Newsletter for October 2010, CPAM/CCAM Study Guide Order Form, CPAM/CCAM Certification and Re-certification Page, and our New Member Recruit Campaign that ends November 15<sup>th</sup>!*

**AAHAM GREATER FLORIDA BUCCANEER CHAPTER**

**FALL UPDATE**

**NOVEMBER 12, 2010**

**9:00 am to 3:00 pm**

**BAYCARE ST. JOSEPH’S HOSPITAL NORTH**

4211 Van Dyke Road

Lutz, Florida

813-443-7000

**The cost for this full day program is only \$25.00.**

**This day of education will include presentations on Red Flag rules, Dreadful Audits, and the new patient identification process technology implemented by the BayCare Health System.**

**Exhibitors are welcome and lunch will be provided.**

**To register you must log on to**

**[www.flaahambuccaneer.org](http://www.flaahambuccaneer.org)**

**or you can register with the below link:**

**<http://www.asaponlinereg.com/Default.aspx?org=178>**

**Hotel Reservations can be made via the following link for \$109.00 per night!**

**<http://www.marriott.com/hotels/travel/tpasc?groupCode=ahmahmb&app=resvlink&fromDate=11/8/10&toDate=11/15/10>**



## J9 – Provider Partnering Organizations

### *Medicare Update Newsletter for October 2010*

#### **Important reminder regarding claim filing time limit changes**

#### **Background**

Section 6404 of Patient Protection and Affordable Care Act (PPACA) amended the timely filing requirements to reduce the maximum time period for submission of all Medicare fee-for-service claims to one calendar year after the date of service. Additionally, this section mandates that all claims for services furnished prior to January 1, 2010, must be filed with the appropriate Medicare claims processing contractor no later than December 31, 2010.

#### ***Part A – Key points to remember***

- Providers must allow time for mailing as the **timeliness is calculated on the contractor receipt date** not the postmark date of when the claim is mailed.
- The electronic data interchange (EDI) system accepts claims 24/7; however, the cutoff for the date received is 6:00 p.m. Any claim received after 6:00 p.m. or on weekends/holidays would be considered received the next business day.
- The direct data entry (DDE) system hours of receipt are from 7:00 a.m. to 7:00 p.m., Monday-Friday and 7:00 a.m. to 4:00 p.m. on Saturday. Since the customer is entering into the processing system, the receipt date is the actual date received.
- Adjustment to previously processed claims and claims returned to providers (RTP) are subject to the same timely claims filing guidelines.
- For institutional claims that include span dates of service (i.e., a “from” and “through” date span on the claim), the “through” date on the claim will be used to determine the date of service for claim filing timeliness.
- Claims having a date of service of February 29 must be filed by February 28 of the following year to be considered as timely filed. If the date of service is February 29 of any year and is received on or after March 1 of the following year, the claim will be denied as having failed to meet the timely filing requirement.

#### ***Part B – Key points to remember***

- Providers must allow time for mailing as the timeliness is calculated by the contractor receipt date, not the postmark date of when the claim is mailed.
- Electronic data interchange (EDI) accepts claims 24/7; however, the cutoff for the date received is 6 p.m. Therefore, any claims received after 6 p.m. or on weekends/holidays would be considered received the next business day.

The chart below reflects the timely claim filing guidelines

<b>Dates of service on or after January 1, 2010</b>	<b>Dates of service October 1, 2009 – December 31, 2009</b>	<b>Dates of service prior to October 1, 2009</b>
Claim must be filed within <b>one calendar year</b> after the date of service.	Claim must be submitted by <b>December 31, 2010.</b>	October 1, 2008 – September 30, 2009 claim must be submitted by <b>December 31, 2010.</b>

## Additional information

For additional information, please see the related [change request](#)  and *MLN Matters* article [MM6960](#) .

### Reminder: Medicare’s Claim Edits for Ordering/Referring Providers

For claims received on or after January 3, 2011, for items/services requiring a referring/ordering provider, claims processing editing will verify the ordering/referring provider submitted on the claim is of the specialty eligible to order/refer and has a current enrollment record in PECOS (Provider Enrollment Chain & Ownership System) or on the contractor’s master provider file. If either of these requirements is not met, the billing provider will not receive payment for the ordered/referred items/services billed. The claims will be rejected.

### Coming soon! - Virtual Medifest

FCSO will host its first annual virtual conference in February 2011. This free virtual conference will include courses for Part A, Part B, and A/B combined. Classes will consist of pre-recorded sessions, live chat panel sessions, live webcast sessions and web-based training.

**Watch** your eNews for additional information and registration instructions.

[Click here](#) for help with your eNews account.



## AAHAM CPAM/CCAM STUDY MANUAL

**The wait is over! The official AAHAM CPAM/CCAM Exam study manual is here!**

This is the companion manual to the professional exam, to assist you in preparing and studying for it. Each chapter has a question and answer section to quiz you on the information covered. CPAM and CCAM specific areas are highlighted to further increase your retention.

There are other guides and manuals out there, but this is the only one written by AAHAM, for AAHAM and for AAHAM's own certification programs, don't accept any substitutes!

**November 8-19, 2010** – CPAT /CCAT /CCT exams

**December 1, 2010** – Registration deadline for February 2011 exams: CPAT /CCAT /CCT

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NAME: \_\_\_\_\_

COMPANY: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY/STATE/ZIP: \_\_\_\_\_

PHONE NUMBER: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_

(Please print clearly, if we can't read it, we can't email you)

I am a member of AAHAM, my membership number is \_\_\_\_\_

(Required to receive the member rate)

Fees:

CPAM/CCAM Study Manual: \$279.00 Member rate

CPAM/CCAM Study Manual: \$399.00 Non-Member rate

Enclosed is my check. Please make payable to AAHAM.

Please charge my credit card: AmEx MasterCard VISA

Card Number: \_\_\_\_\_

Name on Card: \_\_\_\_\_ Expiration date: \_\_\_\_\_

Signature: \_\_\_\_\_ CVV2 Code: \_\_\_\_\_

Email, fax or mail the form on this page along with your payment to:

AAHAM CPAM/CCAM Study Manual

11240 Waples Mill Road

Suite 200

Fairfax VA 22030

Fax: 703-359-7562

Email: [julia@aaHAM.org](mailto:julia@aaHAM.org)

Questions? Please call 703-281-4043 x 207

You may also purchase the manual online at [www.aaHAM.org](http://www.aaHAM.org).

AAHAM...Providing Excellence in the Business of Healthcare  
Certification•Compliance •Leadership Development•Networking•Advocacy

**The current CEU reporting cycle began January 1, 2010 and will continue through December 31, 2011**

**[Professional Certification Page](#) [Technical Certification Page](#)  
[Recertification Page](#)**

For more than 25 years, AAHAM certifications have defined new levels of professionalism in the healthcare administrative field.

**[Click Here](#)** for the 2010 AAHAM Certification Brochure.

**[Click Here](#)** for the 2010 Certification Schedule

For over 25 years the **[Professional Certification](#)** exam has set the standard of excellence in patient accounting. The **Certified Patient Account Manager** and **Certified Clinic Account Manager** exam is every bit as challenging for patient account managers as the CPA and Bar exams are for their respective fields. Sitting for this exam takes commitment and dedication. That's one of the reasons it is so prestigious in our industry.

The exam is given two times a year on the last Saturday of April and September. The sections for the CPAM exam are Admissions/Registration, Billing, Credit/ Collections, and Accounts Receivable Management. The CCAM sections are Patient Communication/Registration, Billing, Credit/Collections, and Accounts Receivable Management.

The **[Technical Certification](#)** program was developed in 1992 as a direct result of the dramatic changes in the health care industry. AAHAM developed the Certified Patient Account Technician (CPAT) and Certified Clinic Account Technician (CCAT) examinations to test the proficiency of individuals involved in the patient accounting revenue cycle and to prepare them for the many changes to come.

The Technical Certification exam is second only to the Professional exam **in terms of difficulty and time needed to prepare for it**. Successful completion of the exam should indicate to a prospective employer that an individual has mastered the common body of technical knowledge required of an employee in the patient accounts department. Certification designation affords benefits during job search or promotional opportunities

If you're already Certified, then the **[Re-Certification](#)** page is dedicated to provide AAHAM Professionally-Certified Members with information regarding their Certified Member status. You can access information regarding the number of CEU's you have reported, the requirements for maintaining your Professional Certification, what types of activities qualify for CEU's and where to mail Recertification Forms.

**[Click here to view detailed statistics on the CPAT/CCAT & CPAM/CCAM examinations \(pdf format\)](#)**

**[Click here for the 2010 Certification Schedule \(Word format\)](#)**

**[Click here for the 2010 Chapter Certification Chairs Directory](#)**

For more information on certification opportunities with AAHAM contact Maria LeDoux at 703-281-4043 x201 or send an email to **[maria@aaham.org](mailto:maria@aaham.org)**



## NEW MEMBER RECRUIT CAMPAIGN



**All Greater Florida Buccaneer Members are eligible to participate in our New Member Recruit Campaign!**

**We have three award levels as follows and there is NO limit to the number of winners in each category, so start recruiting TODAY!**

### Level 1:



**Recruit \*ONE new AAHAM National member to the Buccaneer Chapter and receive one: \$25.00 AMEX Gift Card!**

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### Level 2:



**Recruit \*TWO new AAHAM National members to the Buccaneer Chapter and receive 50% off the registration fee for ONE Buccaneer Chapter Conference in 2011.**

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### Level 3:



Recruit \*THREE or more new AAHAM National members to the Buccaneer Chapter and receive one **FREE** registration to attend ONE Buccaneer Chapter Conference in 2011.

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\*In order for the sponsoring member to receive credit towards this incentive campaign, the new National AAHAM member application must list the sponsoring member's name on the new member application.

\*In order for the new National AAHAM membership to be counted towards this incentive campaign, the membership application MUST be received in AAHAM's National office no later than November 15, 2010.

AAHAM National Membership offers you educational opportunities, specialized programs, peer networking and services to enhance your knowledge and skills. You also have a voice in Washington, DC on legislative issues that affect your industry and you have access to information that gives you the competitive edge. As a member you can join the AAHAM List Serve, receive AAHAM Member Discounts at Alamo, Congressional Federal Credit Union Membership, 1-800-flowers.com, Platinum Plus MasterCard and Gateway Computers.

Support your National and Local AAHAM Chapter, as they are here to help support you!

AAHAM Buccaneer Chapter Officers and Board are not eligible for the awards offered in the membership incentive program.